

Appendix 2: ASB Policy 2026-29 Risk Assessment

Title	Risk description	Opp/ threat	Cause	Consequence	Date Raised	Owner	Gross		Current		Residual		Comments	Controls				
							I	P	I	P	I	P		Control description	Due date	Status	Progress %	Action Owner
ASB Policy	Multi agency enforcement	Lack of enforcement officers	Financial cutbacks in police and council	Ineffective legislation and negative public feedback	02/09/2025	Richard Adams	4	2	4	2	2	2	Continued partnership working with the police and other internal Council teams.	Training process in place. Joint working arrangements developed with local neighbourhood policing teams.	31/10/25	On-going	75	Richard Adams
ASB Policy	Increased demand.	Capacity overstretched.	Inappropriate reporting.	Poor customer service, sign-posting to correct organisation.	02/09/2025	Richard Adams	4	2	4	2	2	2	Clear descriptions of types of ASB that Council will not investigate available on the website and in Contact Centre scripts. Data dashboard to monitor adherence to housing regulator standards.	Training process in place.	31/10/25	On-going	75	Richard Adams
ASB Policy	Not having an ASB Policy	Legal requirement	Policy not approved.	Judicial review of cases, poor customer satisfaction, increase in ASB complaints.	09/02/25	Richard Adams	4	1	1	1	1	1	ASB in place for over 10 years.	ASB Policy produced and approved	31/10/25	On-going	90%	Richard Adams

This page is intentionally left blank